

Your Personal Health Information is Safe with Us

We carefully observe all of the laws, regulations and professional ethics that govern member privacy and the confidentiality of member information. We do not give out any information that makes it possible for anyone or any organization to individually identify any of our members. View our HIPAA information ([assets/files/HIPAA signage.pdf](#)).

We gather general data about our members and the health care services we provide them, group the data together, and use the information to develop our quality programs and services. We share the grouped data with health care organizations, regulatory agencies and accreditation organizations. They in turn use the data to monitor the delivery of health care services to certain populations. Any member data that is exchanged electronically between our doctors, the medical group administrative staff, health plans or any other entity is protected as required by current state and federal laws.

When requested, we will tell our members how we use their personal health information. They may review their own personal health information and amend it. We have a process for receiving, analyzing, resolving, and complying with our members' requests to restrict the uses and disclosures of their protected health information.